

# SENASA Resolution 693-E/2017

## THE MARITIME ANTI-CORRUPTION NETWORK (MACN) IS COMMITTED TO THE ELIMINATION OF CORRUPT PRACTICES

*Vessels calling to Argentine Ports should be aware of SENASA's Resolution 693-E/2017, establishing:*

**Private-Led Inspections:** The inspection of vessels' holds (and tanks, when it is required) shall be carried out by private surveyors. SENASA can conduct inspections only when there is an official requirement thereof from the cargo's country of destination and by request.

**Supervisions by SENASA:** SENASA may supervise inspections conducted by private surveyors, on a risk-based approach, to ensure compliance. SENASA supervisors are empowered to overturn the surveyors' decisions. The Captain and crew shall facilitate such monitoring activities.

### ***How to Resist Improper Conduct, Solicitation, or Extortion***

When an improper payment is requested by a surveyor or an agent, the master/crew members must request the immediate intervention of SENASA and the Private Surveyor's Compliance Departments. SENASA Supervisions can also be requested in advance (on a preventative basis).

SENASA supervisions can be requested by contacting:

- Ports Coordination: Telephone: +543414210114 (ext: 3982) / Email: [ctprosario@senasa.gob.ar](mailto:ctprosario@senasa.gob.ar)
  - Hernán González (Supervisor): Telephone: +5491128257118 / +5493496416082 / Email: [hergonzalez@senasa.gob.ar](mailto:hergonzalez@senasa.gob.ar)
- Complaints should be made to the Inspection Companies Compliance Hotlines or your commercial contact-point.

### ***How to Report Anonymously***

In case of an improper request or proposal, duress, or any other improper conduct from Senasa officials, you have the right to report it anonymously to:

- SENASA's Complaint Management Office:
  - Online: <http://www.senasa.gov.ar/sistema-de-denuncias-del-senasa>
  - Telephone: 0800-999-2386 (TWENTY-FOUR (24) hours a day, every day) / +541141215110 (10 am-1 pm / 2 pm-5 pm on working days)
- The National Anticorruption Office:
  - Online: <http://complementos.jus.gov.ar/oadenuncias/default.aspx>
  - Telephone: 08004444462 / +541151676400
- The Public Ministry's Office of Administrative Investigations
  - Online: <https://denunciasfia.mpf.gob.ar/denuncias/nueva>

You should also file an **MACN Incident Report** by completing the survey here:  
<https://www.surveymonkey.com/r/MACN>